



# е-Ветеран

## ПОСЛУГИ ВЕТЕРАНАМ

Mobile application for supporting Ukrainian veterans.

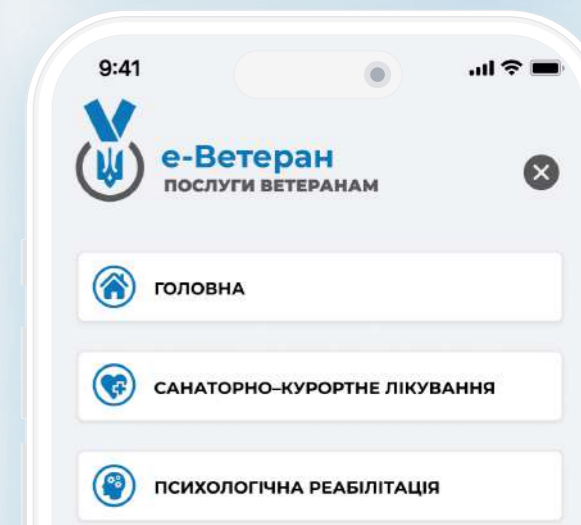
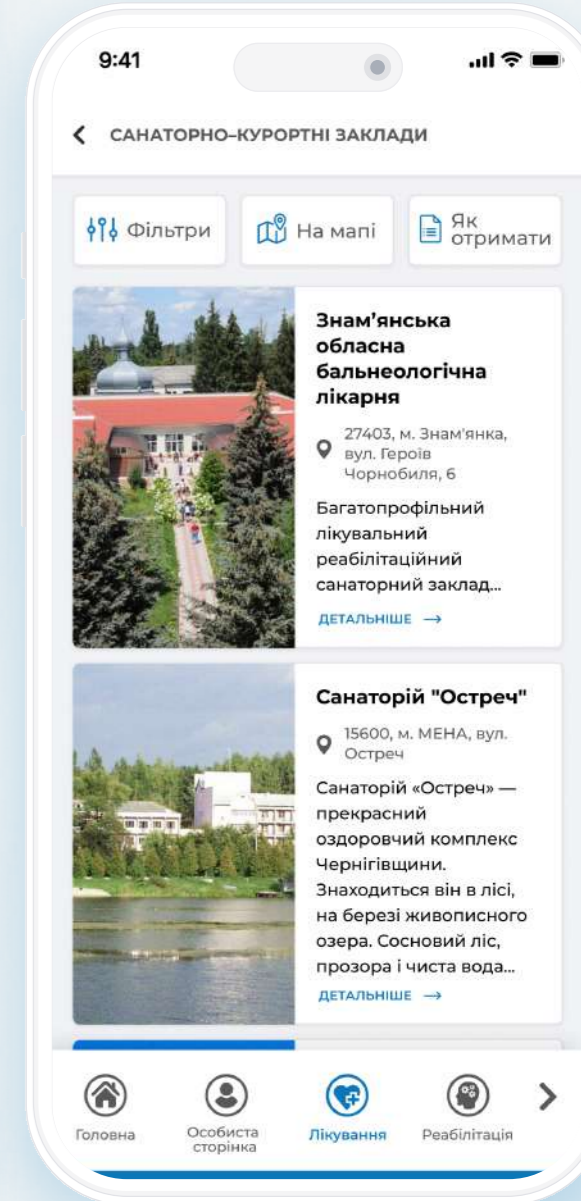
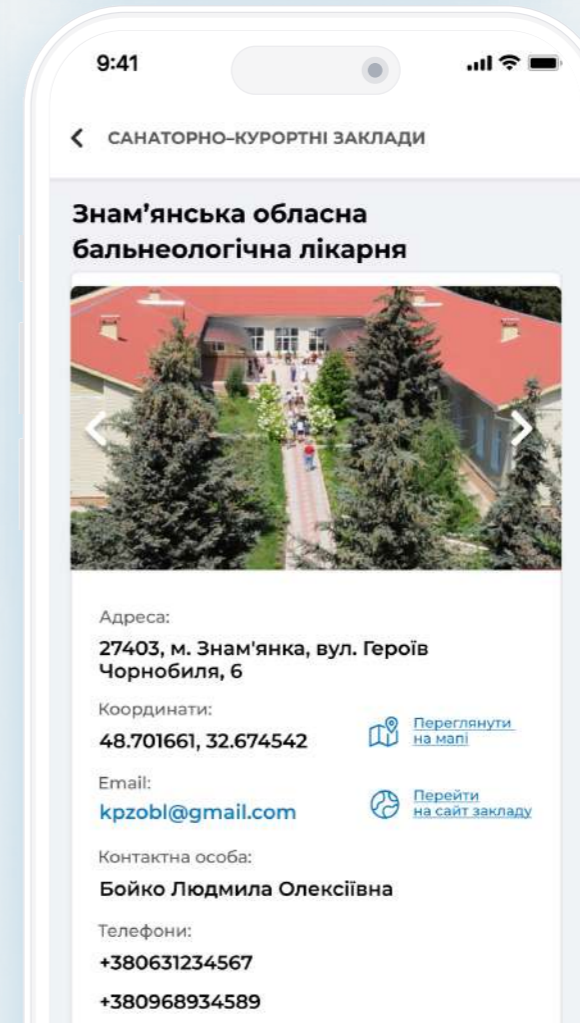
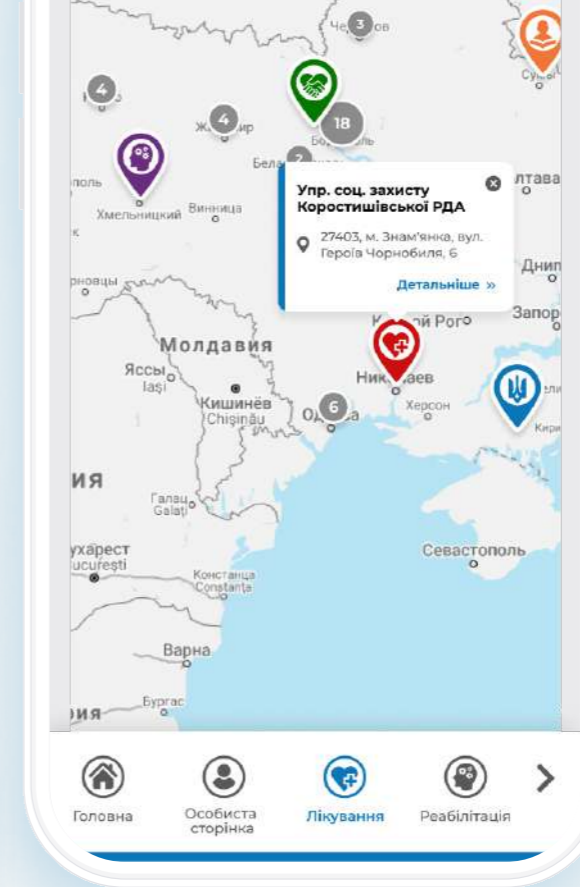
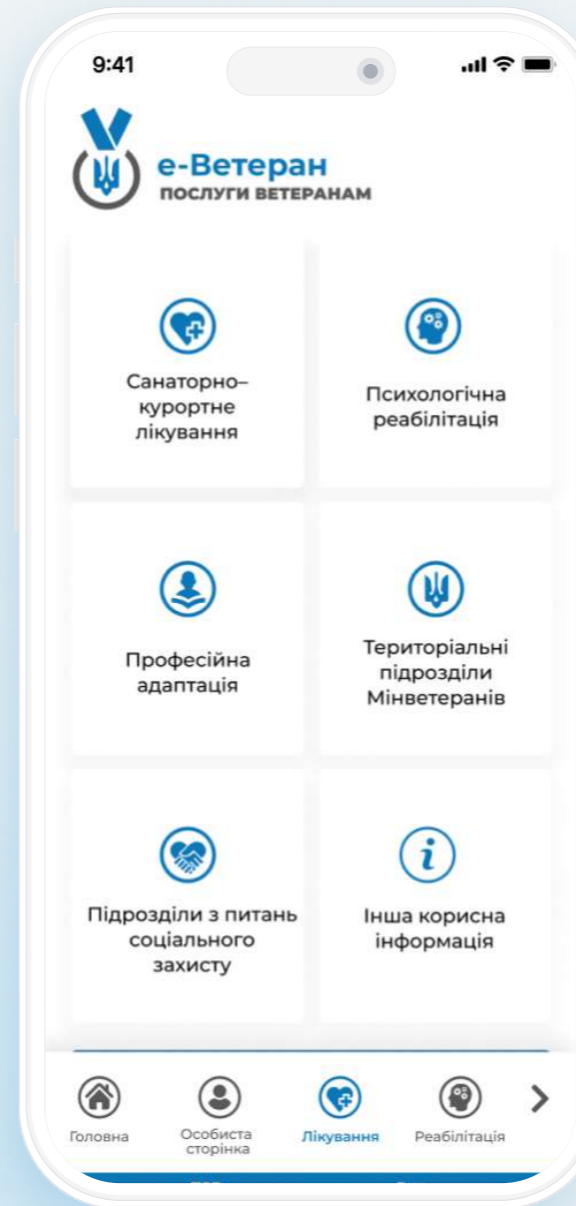


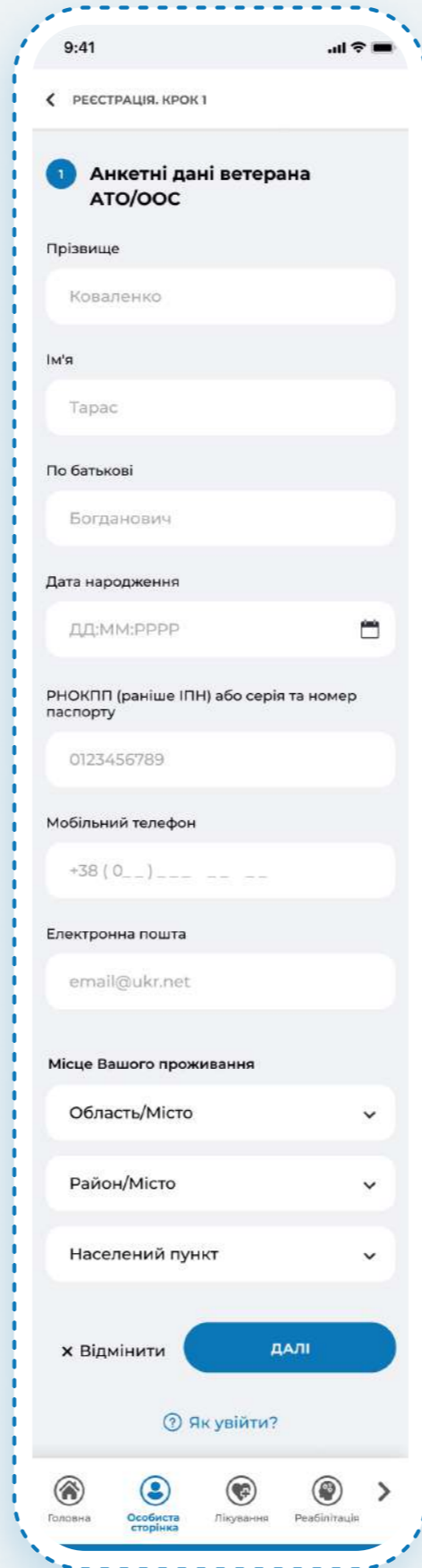
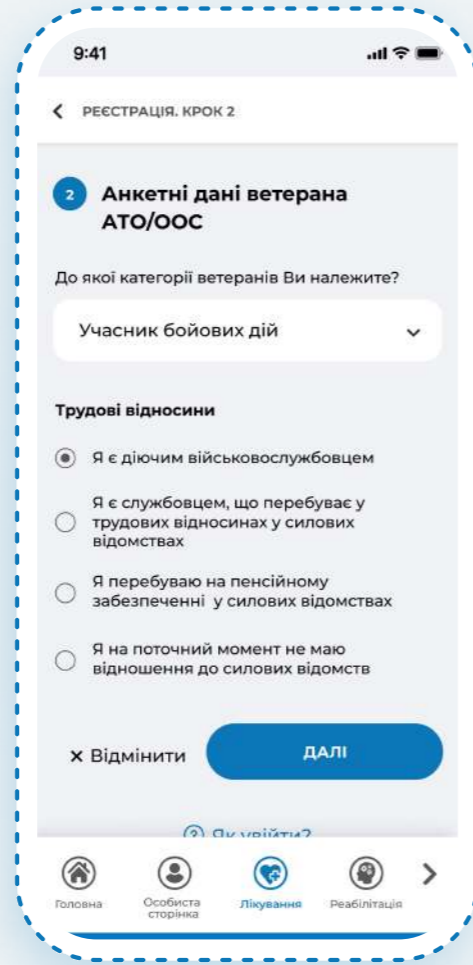
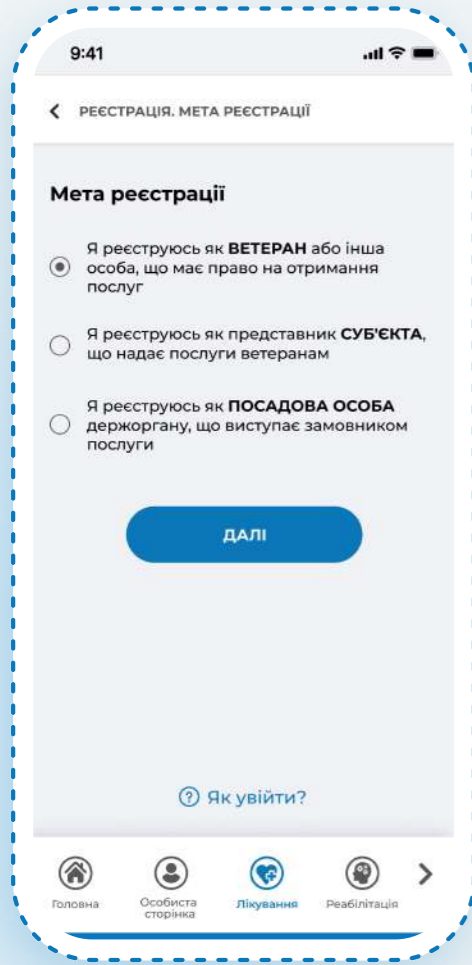
## TASK

The task was to develop a **strict and concise mobile application** for the Ministry of Veterans of Ukraine with the support of the UNDP, which would **make life easier for veterans**.

The goal was to provide veterans with the **ability to create and submit applications for social services** provided by accessible organizations, and to track their progress in a personal account. **Comfortable search** for suitable organizations was required, taking into account the necessary services and region.

The application was needed to provide **viewing of organizations** for rehabilitation, treatment, adaptation, and social protection.





### 3 Завершення реєстрації

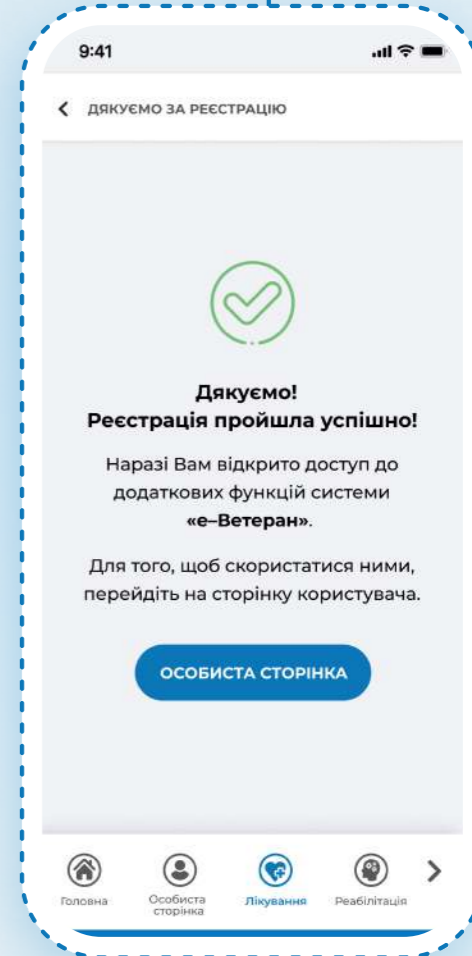
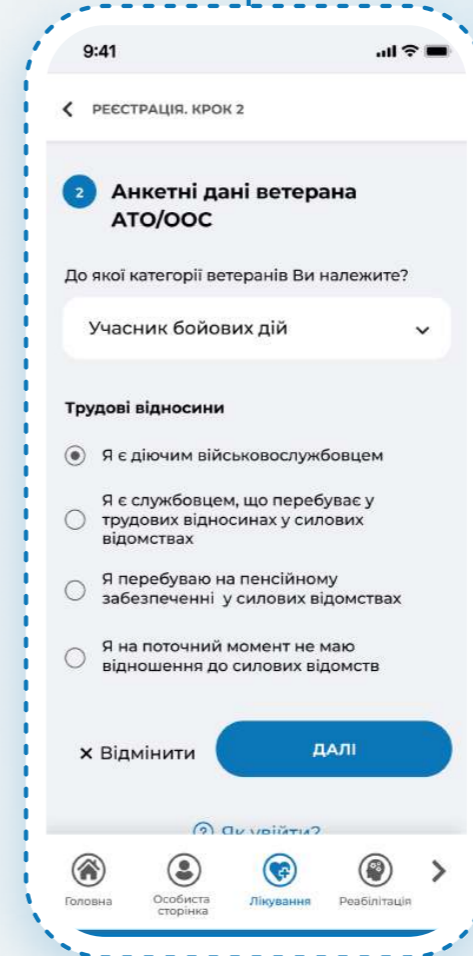
Підтвердження email адреси  
email@ukr.net

ukr.net51654

ОТРИМАТИ КОД В EMAIL

45951654

ПІДТВЕРДИТИ EMAIL

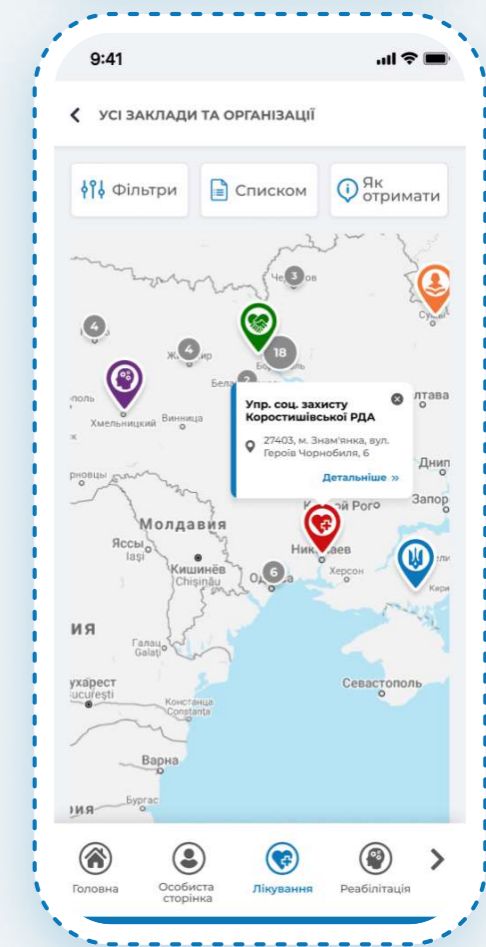
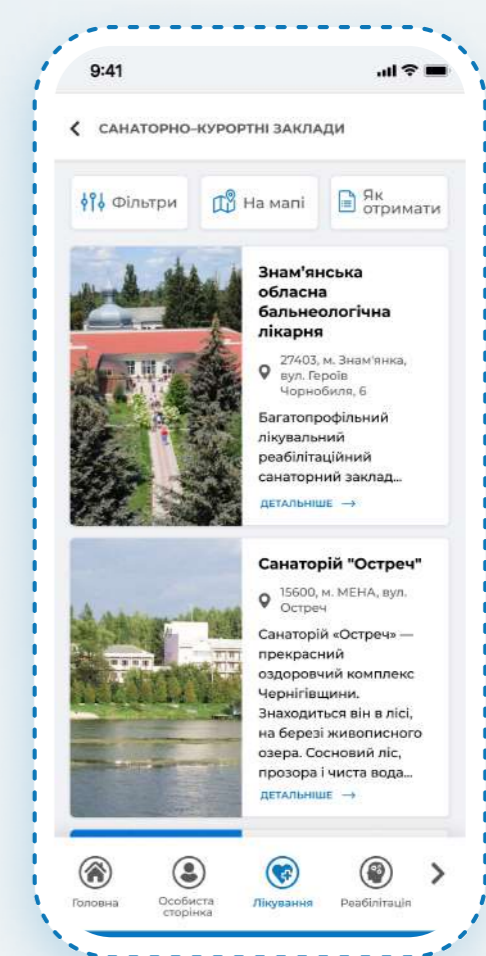
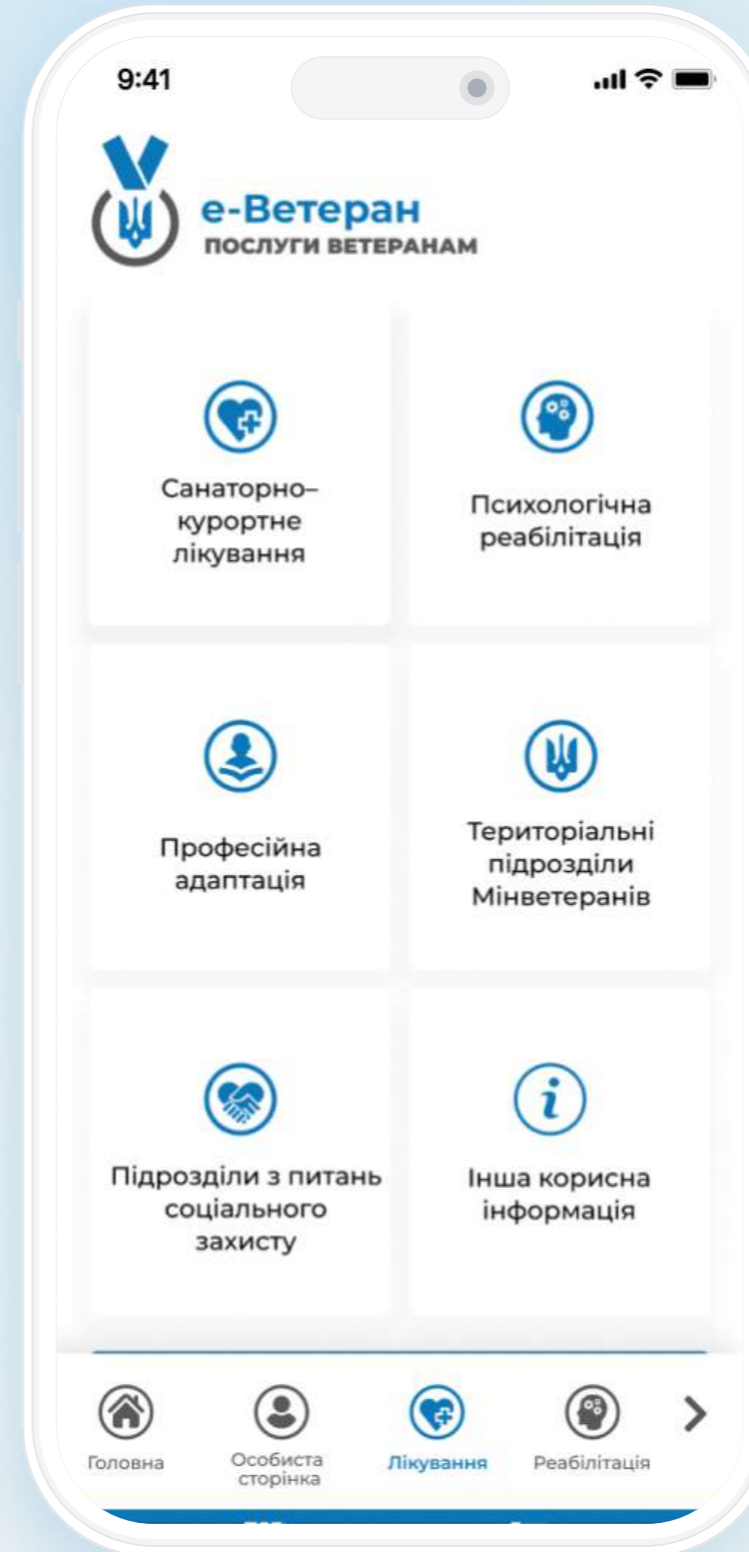


## AUTHORIZATION AND INTEGRATIONS

All application functionalities have been distributed between **online and offline modes**. Online registration and authorization are available using a **personal digital signature key and GOV ID**. After authorization, users can submit service requests, update information in a full-fledged **personal account**, and leave reviews.

## MAIN SCREEN

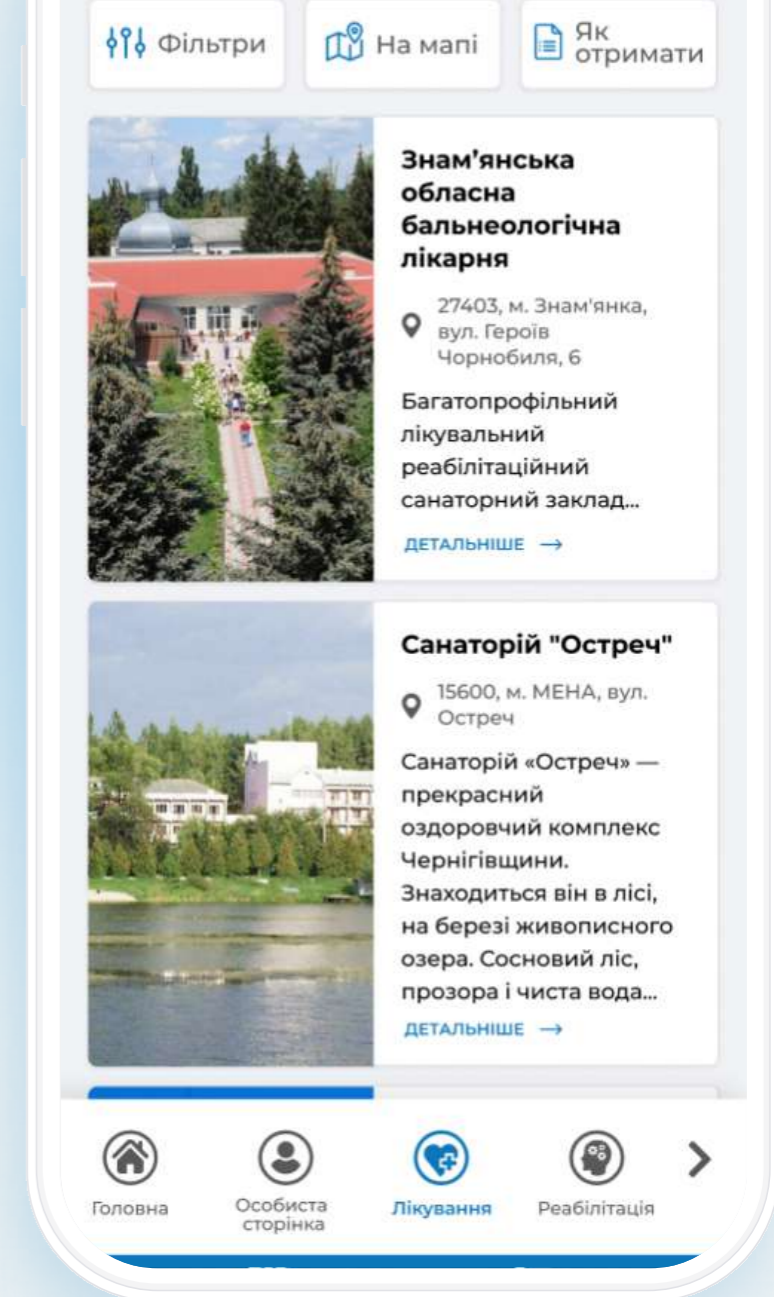
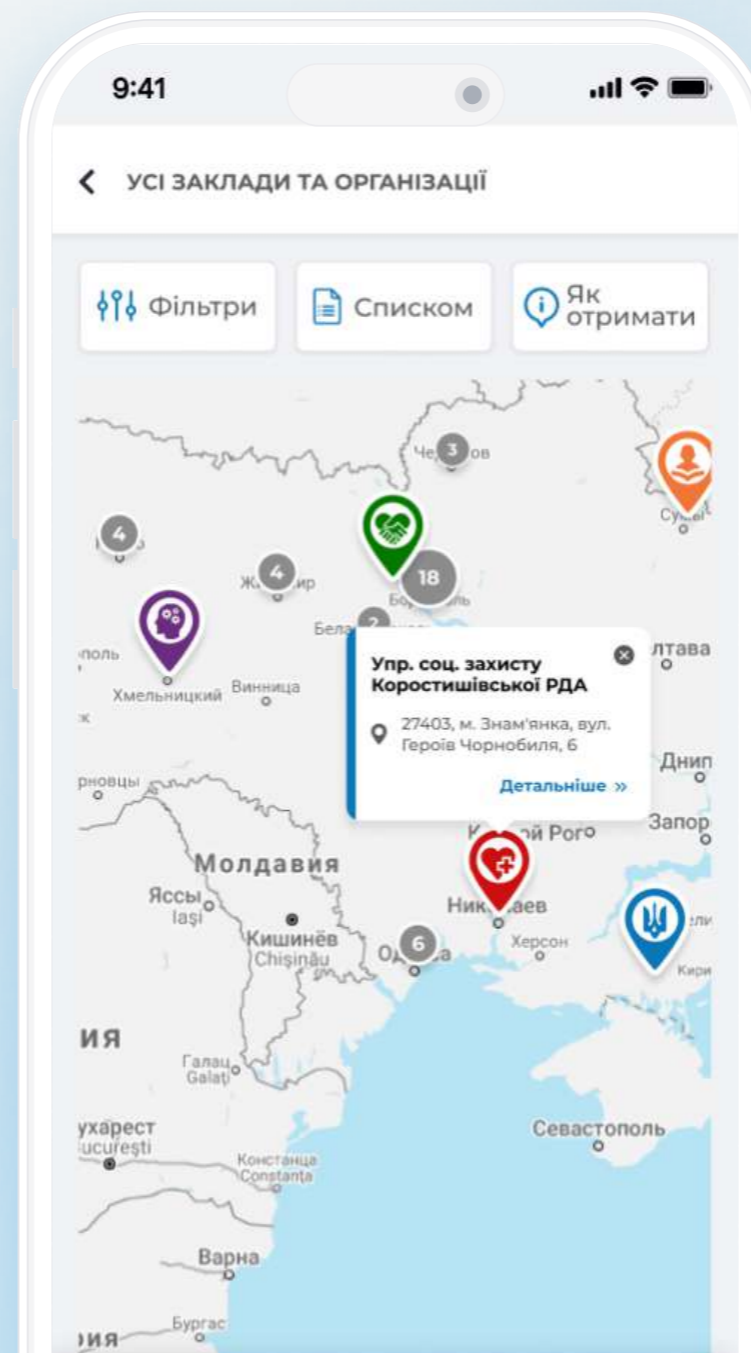
After selecting the desired service, the main screen displays organizations by categories, and allows you to view them on a map or in a list. We also added a transition to useful information for each service and made searching easier by implementing filters for services.



## MAP/LIST

The application provides the option to display all objects either **on a map** or **in a list**. For more convenient display, **filters** can be applied.

These filters are also available for **sorting organizations** by region and their rating.



## "FILTERS" SCREEN

To simplify the search process, a function of applying filters is provided. By using this function, the user can select the categories, region, and profile on which the organizations specialize, which they need or consider more preferable. In case it is necessary to select several categories of organizations, it is possible to use a multi-filter.

**Регіон**

Усі регіони ▾

**Рейтинг організації**

Всі ▾

✕ Скасувати

✓ ЗАСТОСУВАТИ

9:41

← ЗАСТОСУВАТИ ФІЛЬТРИ

Санаторно-курортні заклади

Заклади психологічної реабілітації

Форма психологічної реабілітації

Всі ▾

Форма надання послуг

Всі ▾

Інші можливості

Всі ▾

Органи професійної адаптації

Територіальні підрозділи Мінветеранів




Органи соціального захисту



## ORGANIZATIONS

Each organization presented in the application is **synchronized with the application's backend**, ensuring the availability of its current **service status**. All organizations can be viewed **in a list or on a map**. There are many such organizations in Ukraine, so we have **thoroughly developed** this module and achieved **instant data loading**.

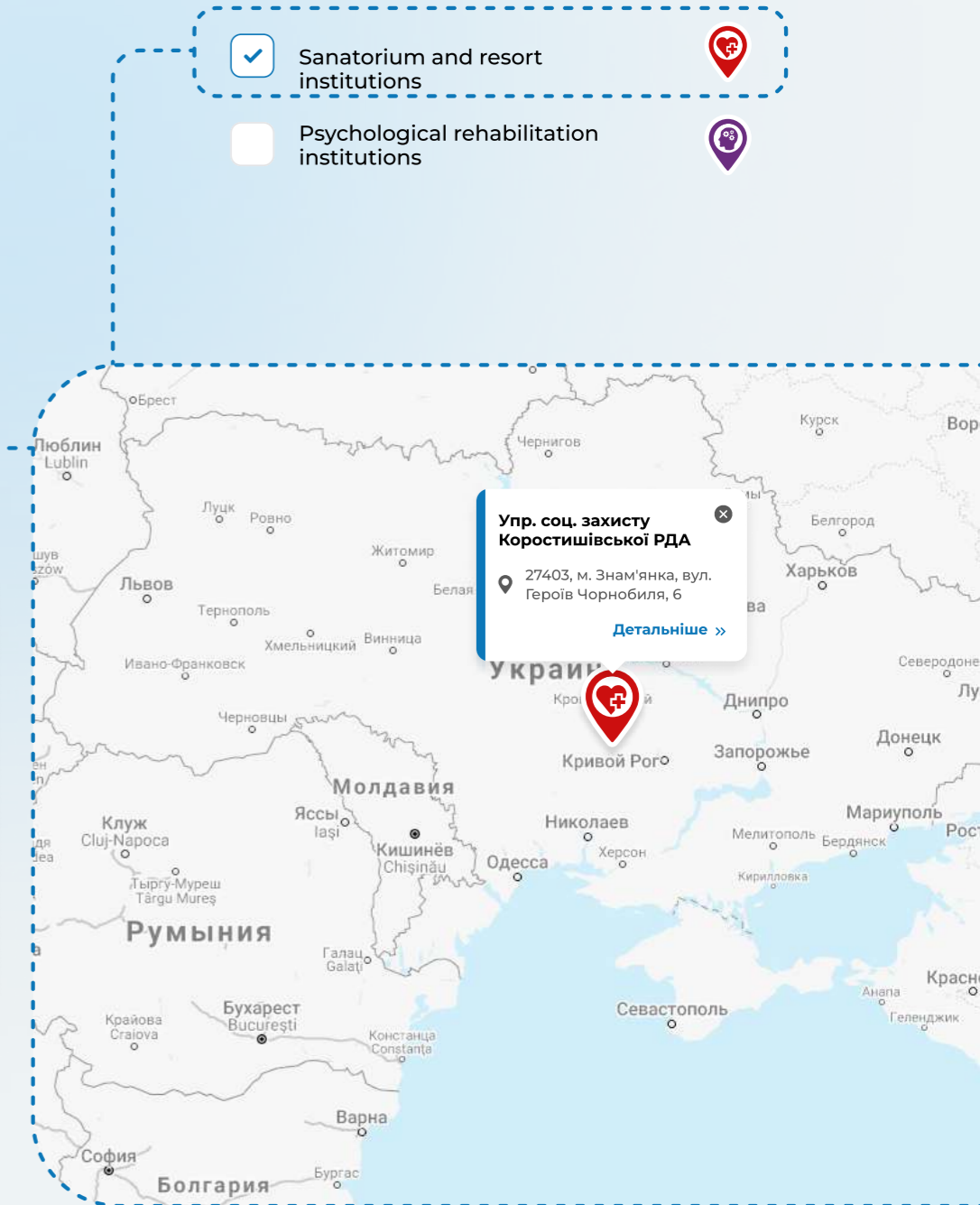
We paid special attention to **the map**, ensuring that **each organization is correctly and accurately displayed**.

The filter functionality allows users to select categories, organizations, or regions. Users have the ability to view all information about the organization, including images and reviews left by previous users who have already used the services.

- Professional adaptation organizations 
- Territorial units of the Ministry of Veterans 
- Social protection organizations 

- Sanatorium and resort institutions 
- Psychological rehabilitation institutions 

-  **SANATORIUM AND RESORT TREATMENT**
-  **PSYCHOLOGICAL REHABILITATION**
-  **PROFESSIONAL ADAPTATION**
-  **TERRITORIAL UNITS OF THE MINISTRY OF VETERANS**
-  **UNITS FOR SOCIAL PROTECTION ISSUES**



## DIRECTIONS OF ACTIVITY OF ORGANIZATIONS

A catalog of organizations has been created, each of which is engaged in the following directions: sanatorium and resort treatment, psychological rehabilitation, social protection and professional adaptation, as well as territorial subdivisions of the Ministry of Veterans.



Sanatorium and resort treatment.



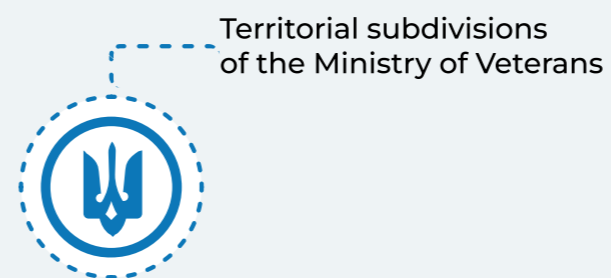
Psychological rehabilitation



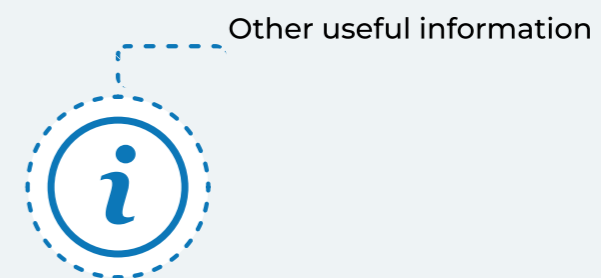
Professional adaptation



Subdivisions on social protection issues



Territorial subdivisions of the Ministry of Veterans

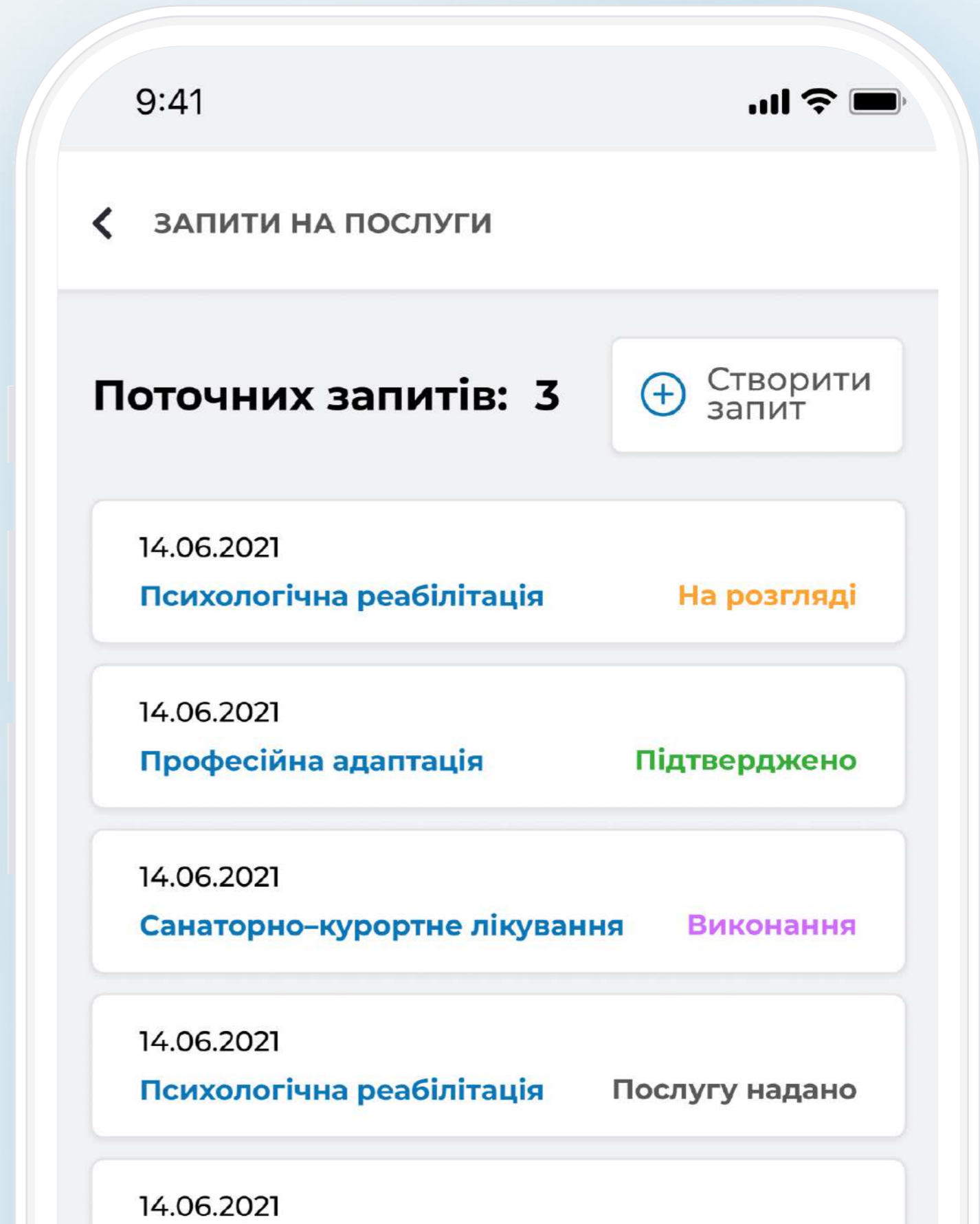


Other useful information



## THE "HOW TO GET A SERVICE" SCREEN

In the "How to get a service" section, there are questions, answers, and step-by-step instructions for obtaining a particular service, depending on the selected direction. There is also information on how to register correctly and how to track a service request.



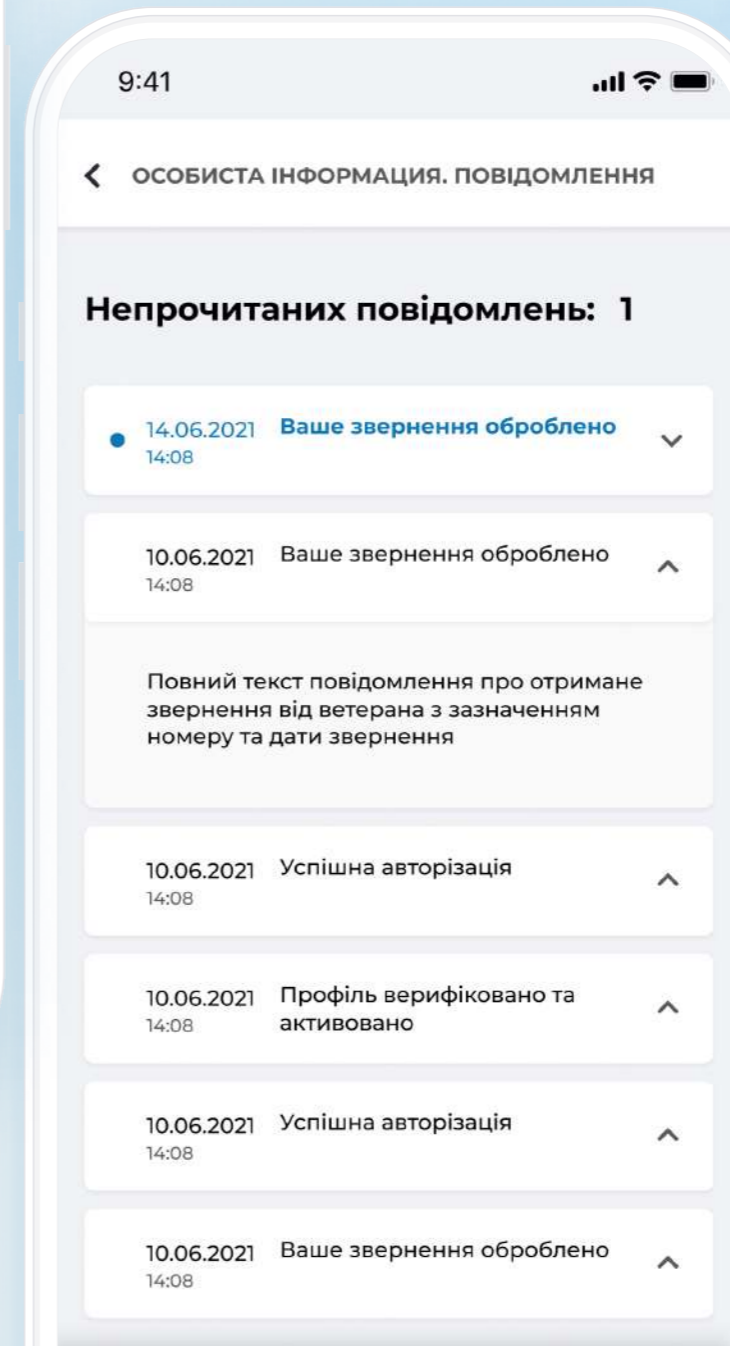
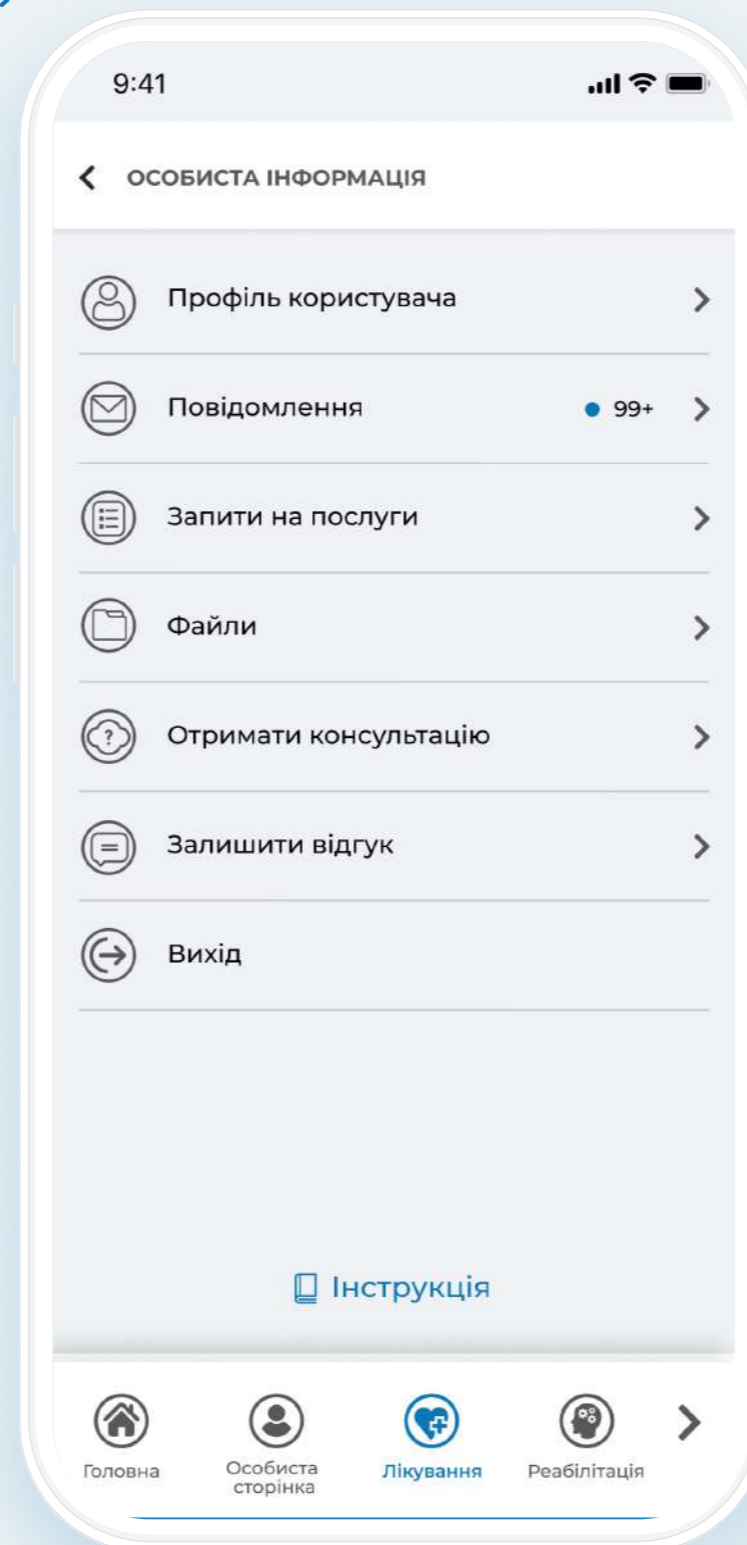
## USER ACCOUNT PAGE

A user account page has been developed, which includes a user profile, messages, requests and services, document files, the ability to receive consultation and leave feedback.

### Коваленко Тарас

10.06.2021

Good evening, I would like to thank all the workers of the sanatorium, starting from the doctor and all the nurses, all the cooks and waiters in the canteen, and the cleaning ladies. It's my first time in a sanatorium, but I really liked it ...[Ще](#)



4. Ваше ім'я:

Тарас Коваленко

5. Ваш email:

email@ukr.net

Я ознайомлений/-а з [Угодою користувача](#) та погоджуюсь із нею

Підтверджую достовірність наданої інформації

ВІДСЛАТИ



Головна



Особиста сторінка



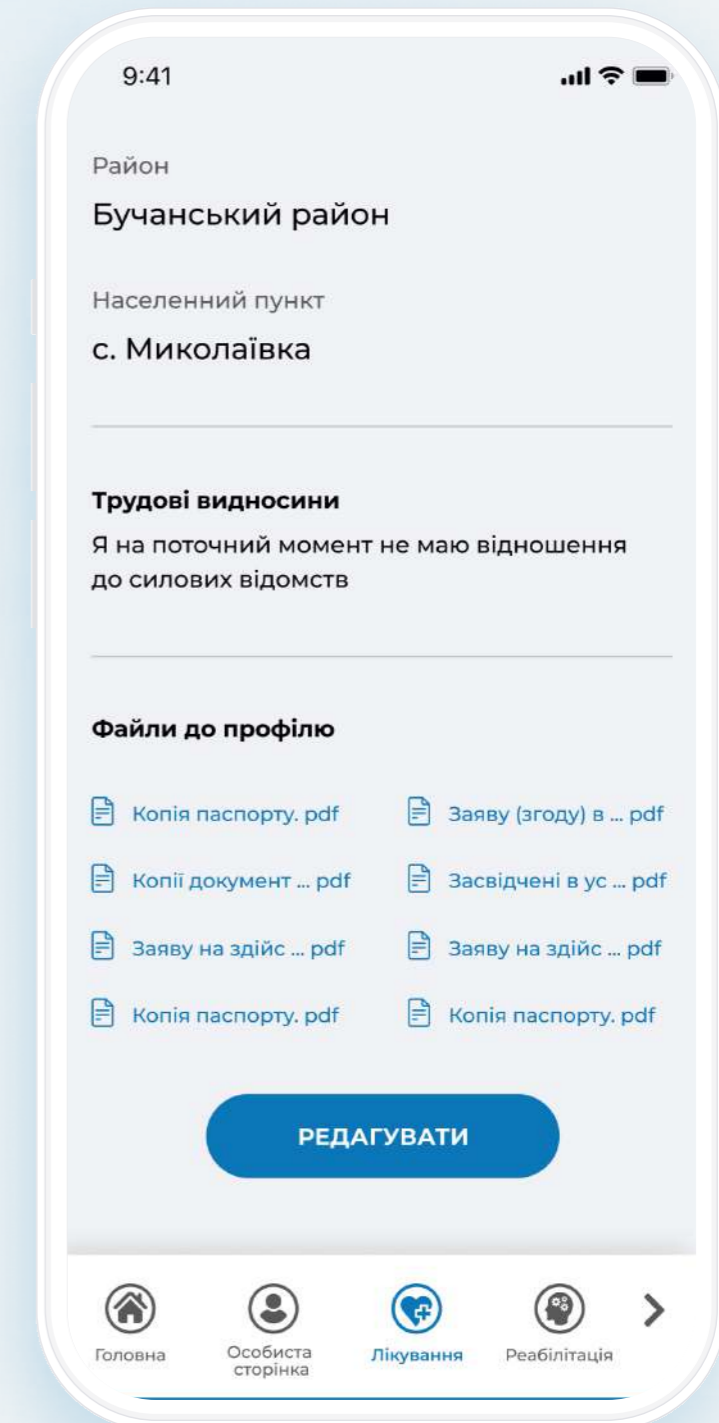
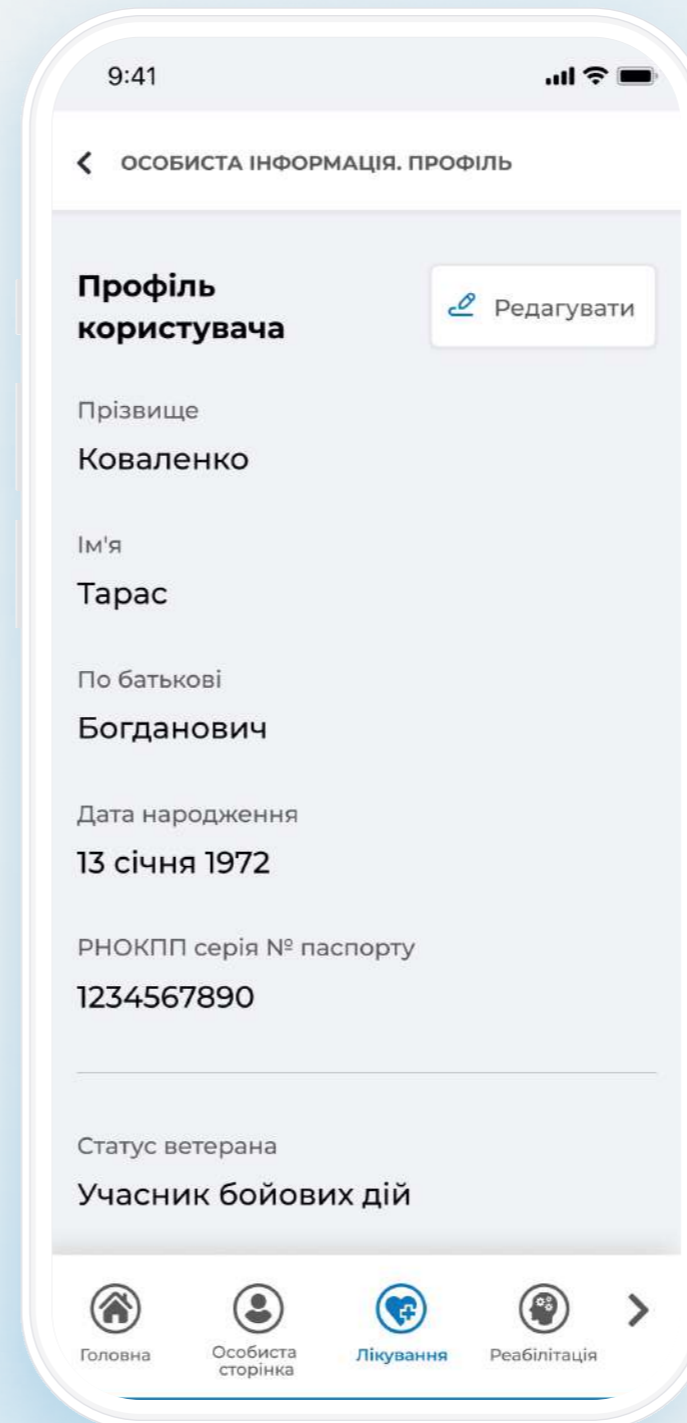
Лікування



Реабілітація

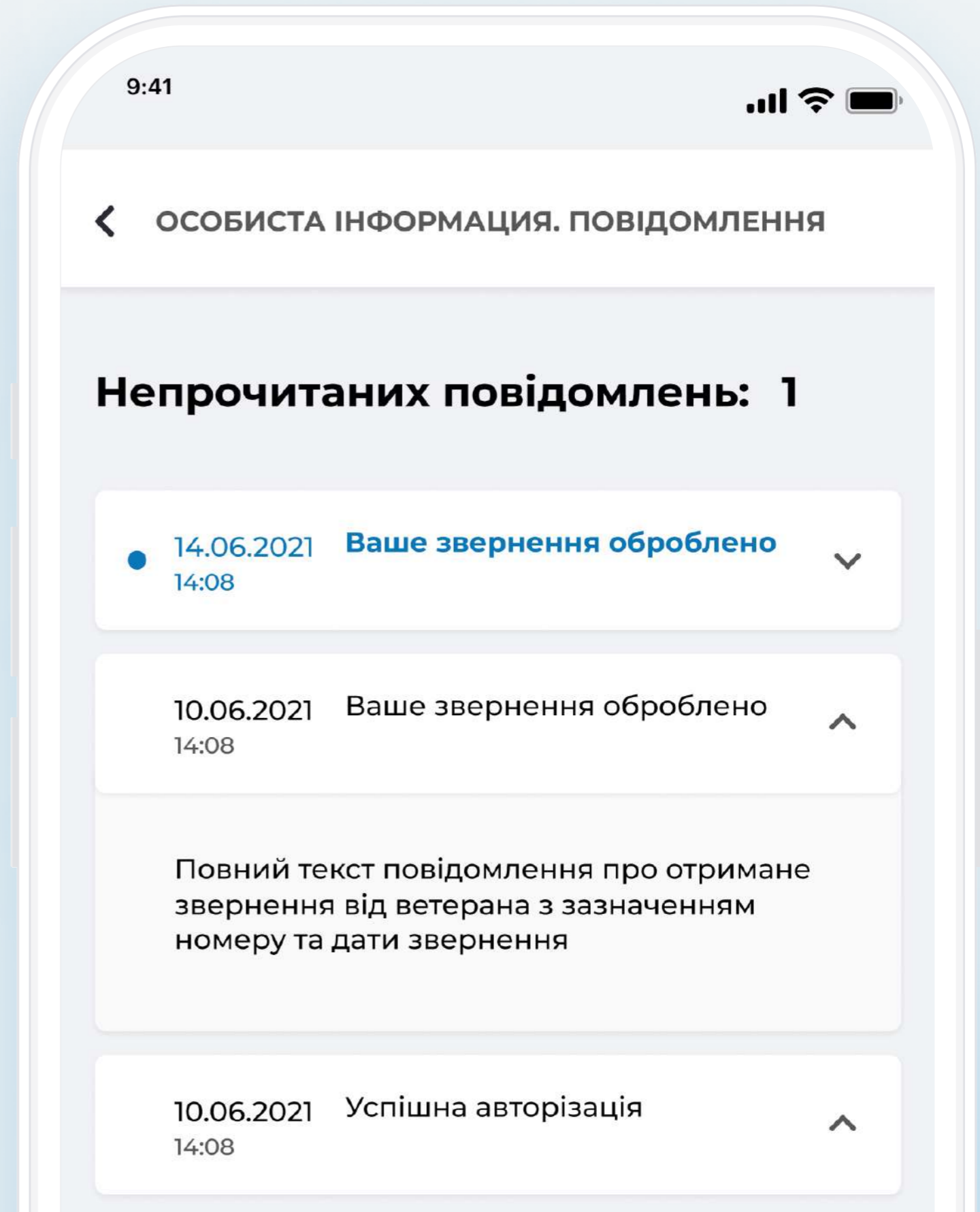
## USER PROFILE

On the profile screen, you can see all the detailed verified information of the user with the ability to edit fields that are not tied to GOV ID.



## MESSAGES

A section where the user receives responses and can communicate regarding each of their requests with customer support. Also, an archive of all messages is stored here.



## REQUESTS AND SERVICES

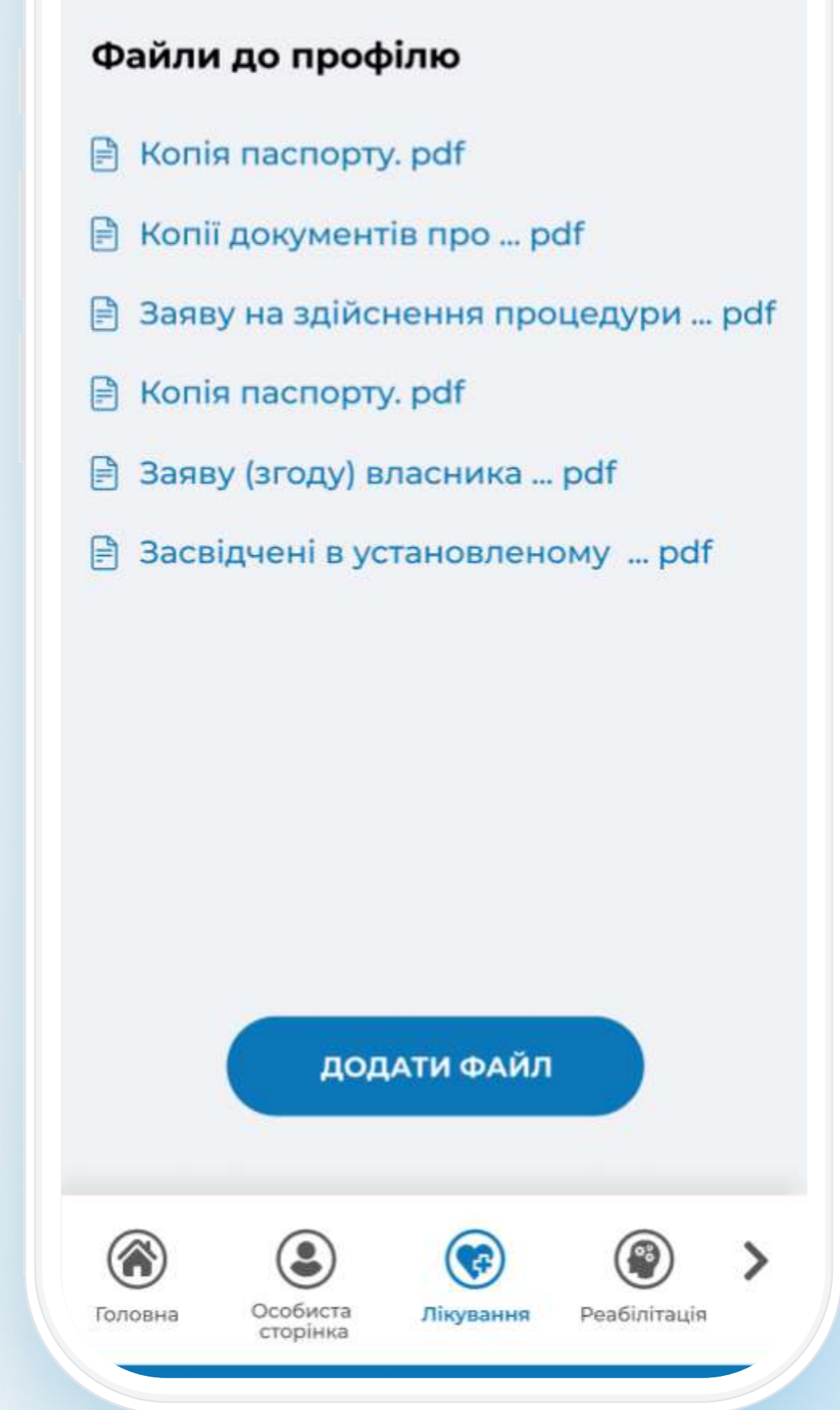
Submitting a request for a service **doesn't take much time**. The user can **independently** select an organization or **start submitting a request without a specific choice**. In the second case, the managers of the Ministry of Veterans of Ukraine will **select an organization themselves**, taking into account the user's service database and region.

To activate the request, it will be necessary to fill out a **complete veteran questionnaire** where the user will confirm their information, if it is not **automatically** pulled through **GOV ID**. Such completed questionnaires are sent for **verification** to the managers of the Ministry of Veterans of Ukraine, after which the employees contact the user and a corresponding **tracking mark of the request status** appears in the **personal account**.



## DOCUMENT FILES

The "Document Files" screen is designed for **viewing, deleting, or adding** your own documents and certifications.



## GET A CONSULTATION

If the user has additional questions that are not described on the "How to receive a service" screen, they can **ask a question and get an answer** directly from the managers of the Ministry of Veterans of Ukraine.

9:41

ОТРИМАТИ КОНСУЛЬТАЦІЮ

1. Ваше ім'я:  
Тарас Коваленко

2. Ваш email:  
email@ukr.net

3. Ваше питання:

Я ознайомлений/-а з **Угодою користувача** та погоджуюсь із нею

Підтверджую достовірність наданої інформації

Головна   Особиста сторінка   Лікування   Реабілітація

9:41

ОСОБИСТА ІНФОРМАЦІЯ. ПРОФІЛЬ

**Профіль користувача** [Редагувати](#)

Прізвище  
Коваленко

Ім'я  
Тарас

По батькові  
Богданович

Дата народження  
13 січня 1972

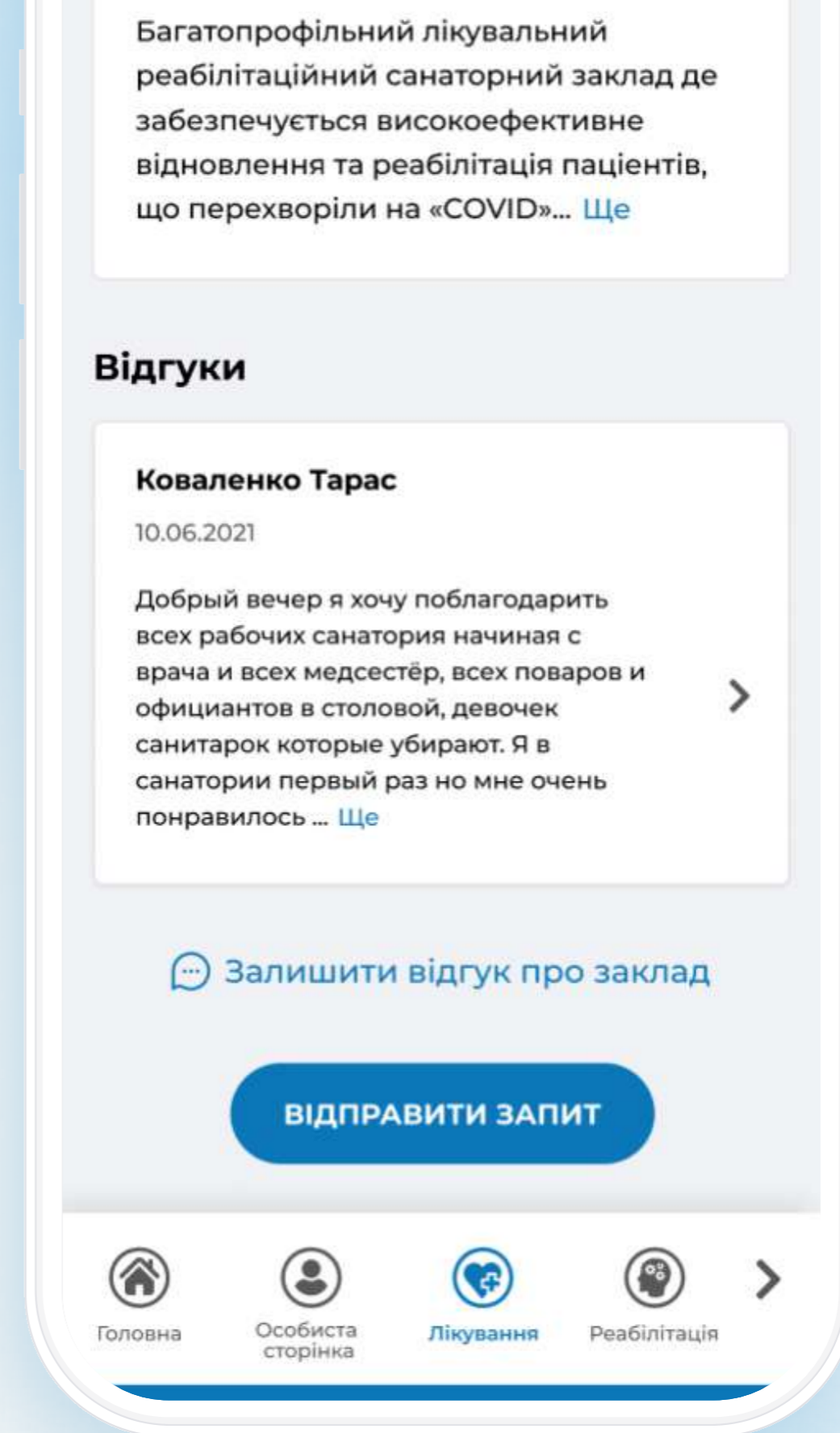
РНОКПП серія № паспорту  
1234567890

Статус ветерана  
Учасник бойових дій

Головна   Особиста сторінка   Лікування   Реабілітація

## LEAVE FEEDBACK

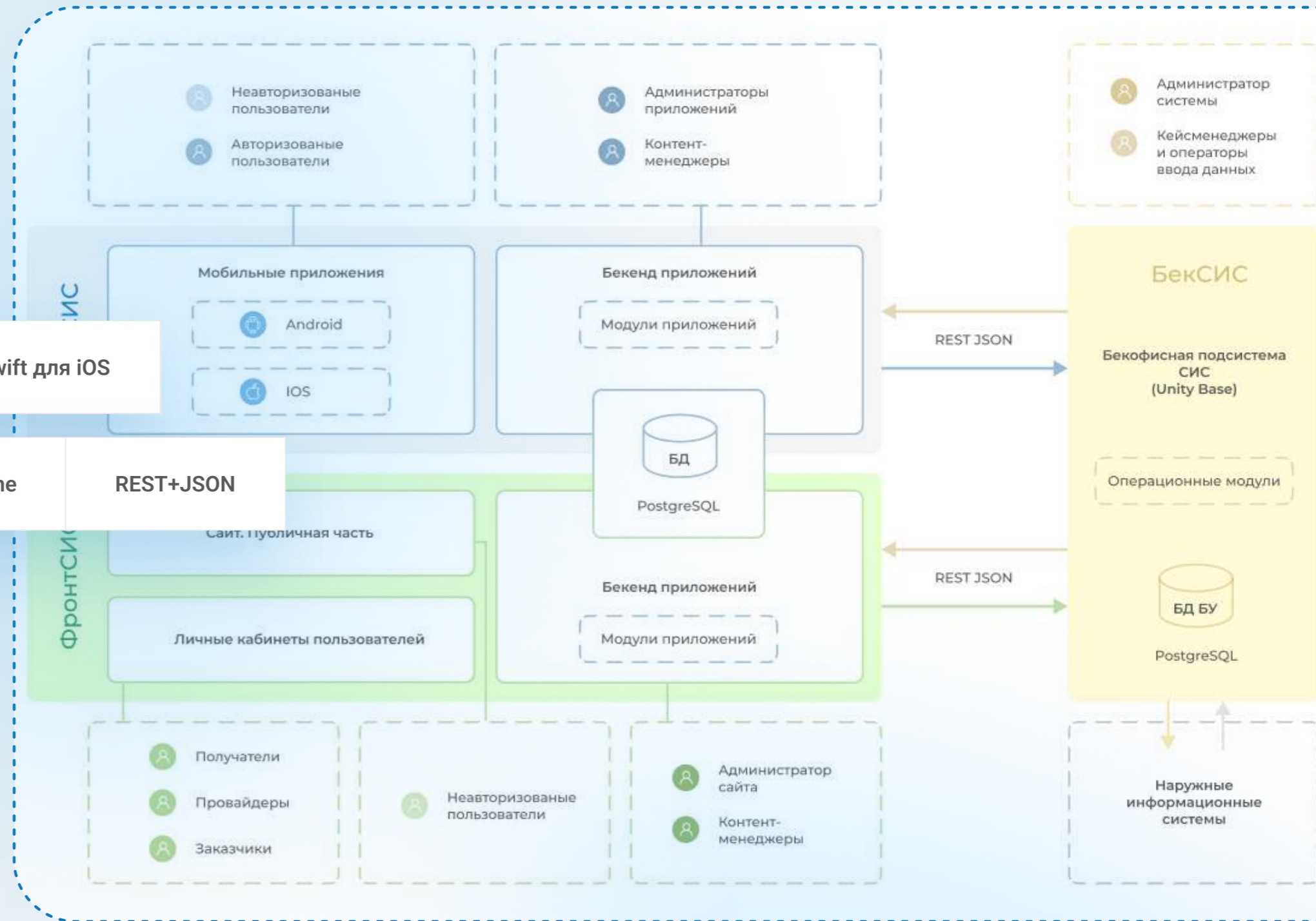
After receiving a service in a specific organization, the user can leave a feedback and rate it in their personal account.





# TECHNOLOGICAL STACK OF THE PROJECT

<b>Mobile development</b>	Java\Kotlin для Android	Swift для iOS		
<b>Server-side</b>	Yii2	Debian	Apache	REST+JSON
<b>Database</b>	PostgreSQL			
<b>Language versions</b>	Украинская			

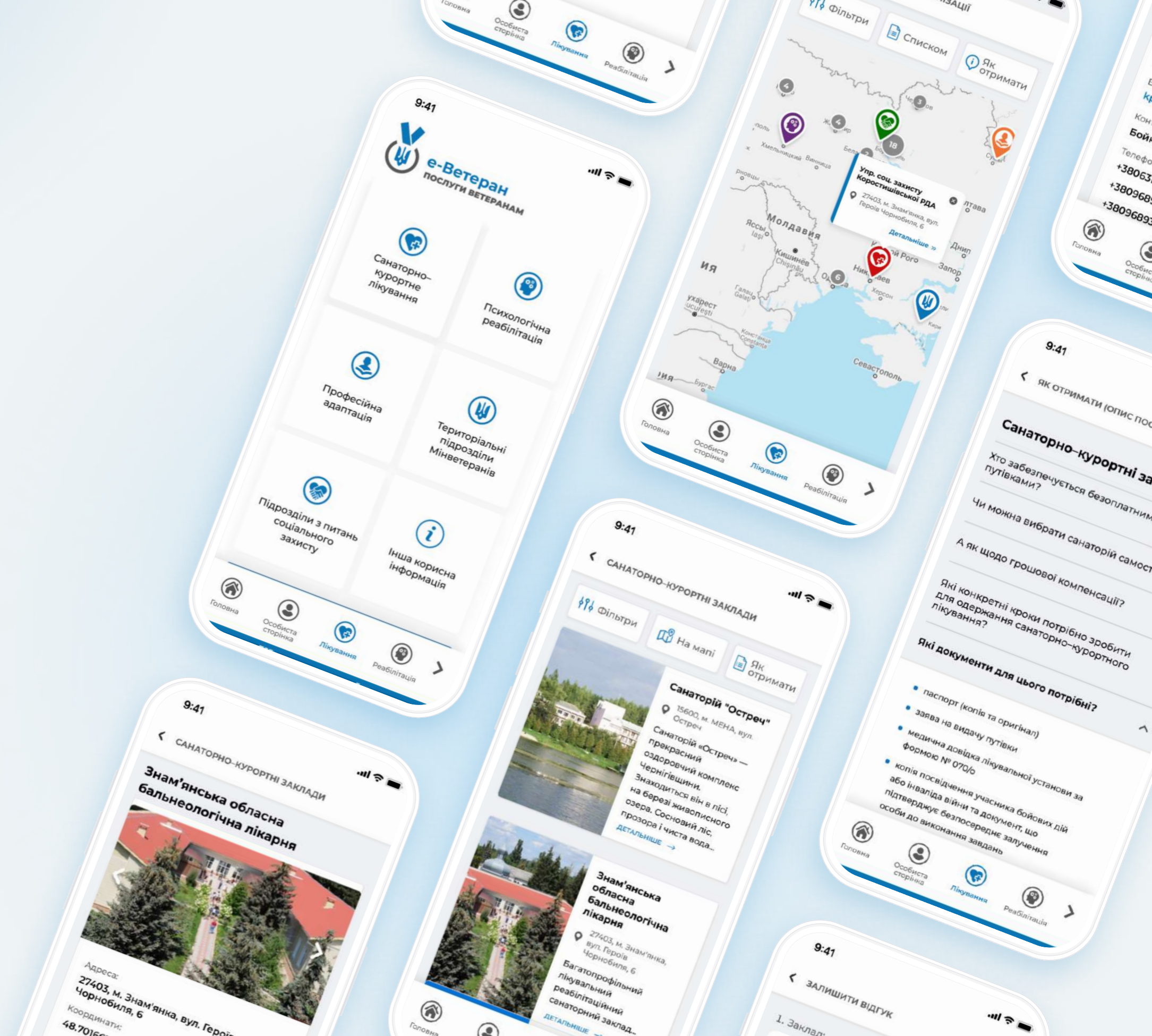


## RESULT

As a result, we have created a **social application** that helps to form and track requests for services provided by organizations that offer services to veterans. It offers search and filtering options using a **map or search bar**.

There is also the **possibility to use filters**, highlighting organizations by type of service, rating, or region.

Currently, we are working on **improving** it and adding **additional functionality**. Specifically, we are developing new **useful features and user scenarios** and working on their implementation in the application.



**IF YOU HAVE ANY QUESTIONS  
OR SUGGESTIONS, PLEASE  
CONTACT US USING ANY  
CONVENIENT METHOD FOR YOU**



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